



Commitment to Patient-Centered Medical Home

The "patient-centered medical home" (PCMH) model is a health care delivery system where patients have an ongoing relationship with a personal physician who provides comprehensive, culturally and linguistically appropriate care. Physicians take responsibility for coordinating care with other providers. The delivery system is especially important in pediatrics. In our practice we have employed many of the elements of the PCMH model:

- ◆ Walk in hours in most offices every morning
- ◆ Evening and weekend hours
- ◆ Same day sick visit appointments
- ◆ Recent adoption of an electronic medical record so all patient information is available in all offices
- ◆ Our MKPlus location offering wellness services including behavioral health counseling, educational assessments, nutrition, lactation consultation, speech, concussion screening and management, infant massage, social thinking classes and breastfeeding support groups

As we move forward, we are committed to continuing to serve our patients by being:

Accessible
Family Centered
Continuous
Comprehensive
Coordinated
Compassionate
Culturally Sensitive